

## **Thriving Services Coach**

As the Thriving Services Coach, you will participate in the launch of new program initiatives such as 1:1 coaching and women's circles to support women on their path to thriving and self-sufficiency. DFSC is an organization that values and leverages its small staff and its strong volunteer base. It is a busy place where we like to have fun while digging into the business of helping women reach self-defined success. We are committed not only to supporting the women that we serve, but also supporting staff to ensure a healthy balance of work and of being able to care for themselves. We are fortunate to be able to prioritize the goals and needs that women establish for themselves, versus billing protocols and caseload utilization requirements. This allows you to spend your time doing the meaningful work of walking alongside women to explore their personal and professional goals, providing them with tools, community and the support they need to achieve those goals. The work that you have dreamed of doing!

### **Thriving Coach In Action:**

There are two main roles of the thriving services coach: one-on-one coaching and facilitating "women's circles". You will work directly coaching women on HER goals in life and employment. The thriving services coach will empower women by providing a consistent mirror to their best self as they build skills and hit milestones. As a group facilitator you assist women who are investing in themselves to build a supportive community and hold each other accountable. Facilitating group sessions, follow ups with participants and delivering engaging activities and prompts that support moving a dream into action steps, increase confidence, and celebrate wins.

### **In this role, you will be accountable for how well you perform against specific program goals and metrics, and your ability to:**

- Facilitate women-centered trauma responsive services with the goal of increasing self-efficacy, self-directed goal achievement, and well-being.
- Provide one on one individualized coaching and support for women on their journey to self-sufficiency.
- Facilitate women's circles for diverse women's cohort seeking community, resiliency building, and peer support in their journey to thriving.
- Encourage women to define their personalized measures for success.
- Assist women in creating goals/habits that promote their overall well-being and success.
- Provide resources/referrals to aid women in their journey to thriving.
- Assist in maintaining relationships with community partners and in developing a "rolodex" of service partners for referrals and care coordination
- Promote impact measurement culture by actively collecting data and accurately documenting interactions with clients.
- Be a fearless and consistent advocate of equity, inclusion, and diversity throughout every program and at all levels of the organization

### **The skills and experiences you need to help you be successful as the Thriving Services Coach include:**

- A deep belief that all people deserve to dream and work toward their dreams.
- A bachelor's degree in social work or a related field with a minimum of 2 years of relevant experience, or 5 years of progressive experience in nonprofit direct service work, mentoring or coaching. Some examples of relevant experience include:
  - Nonprofit staff who supported clients in marginalized communities.
  - Direct support professional who positively supports clients as they make steps towards independence.
- Experience implementing strengths-based interventions.
- Strong skills in critical thinking, goal setting, and strength-based coaching.
- Applicants must possess personal transportation to meet clients and stakeholders in the community.
- Demonstrated self-starter who can manage self with high levels of autonomy
- Enthusiasm for creating new and different ways of supporting women, a willingness to learn and grow as programs evolve and commitment to continuously improving services.
- Experience working inclusively with marginalized populations