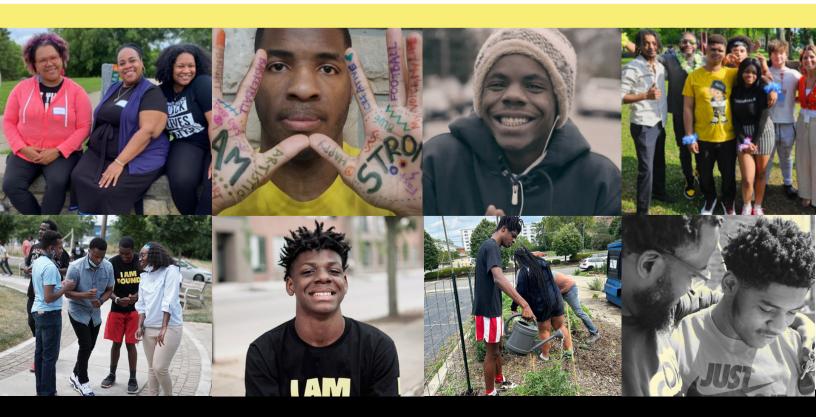
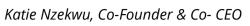
# Care Manager Cincinnati, Ohio/Hamilton County

# FOR FOUR THROUGH TRUST AND RELATIONSHIPS



# **Care Manager**

# "For many of our youth, their village isn't handed to them...it is Found."





- Are you a social worker, youth coach, counselor, and/or mentor who has been frustrated by high caseloads, minimal impact, or minimal transformation?
- Do you have a passion for driving transformational change by working with a team to assess the individual resourcing needs of our young people and helping to design a care plan?
- Are you familiar with navigating community partnerships and excited about connecting youth with resources and support that will remove barriers to opportunity?

If you enthusiastically answered "yes!" to these questions, we invite you to explore the Care Manager opening with Found Village!

### ABOUT FOUND VILLAGE Let's face it, our society runs on a network of various systems set in place to meet the needs of individuals. Unfortunately many of these systems, though well intended, are not designed to raise kids and meet their needs holistically. Because of this, the teens we work with often lose trust, give up, and let their pain drive choices and behavior. They have been in and out of detention centers, courtrooms, foster homes, shelters, different schools and so on. They are from hard places and circumstances that leave them frustrated and discouraged. They are assigned diminishing labels, misdiagnosis, unrealistic work plans and offered subpar support programs. To nobody's surprise, there is often no real change.

We come along to support the families and communities in need. We are here to partner with these systems-to come behind them and fill in the gaps wherever necessary. Without a holistic approach to serving kids in crisis, there are many areas of needs that are left unmet. In turn, this results in deeper levels of trauma, neglect, and misunderstanding. We exist to support our teens and their families so they can understand and navigate the systems that they have become a part of. We aim to help elevate the voices of our youth and provide them with the support that your average teenager born into a different circumstance would inherently receive.

# **THE YOUNG PEOPLE**<br/>WE WORK WITHOur populations consist of foster care teens, young people emancipated from foster care with<br/>no family or support, teens living in single parent's homes, and teens experiencing difficult life<br/>circumstances. All of our teens have one thing in common, they come from systems of<br/>inequality, generational poverty and extreme dysfunction that has prevented a way out.<br/>Found Village is the community that is changing the outcomes!

It takes a Village. For many of our children their Village isn't handed to them, it is Found. We all have something different to offer each child and we work tirelessly to teach them about the power of finding healthy, stable, connected relationships with the people within their communities.

# **LEARN MORE!** If you'd like to learn even more about Found Village, please visit <u>www.foundvillage.org.</u> The <u>"Our Voices"</u> section of the site is a great way to see the impact the organization has made on young people in the Cincinnati community.



# **Care Manager**

# **POSITION OVERVIEW**

We are looking for an experienced social worker who is familiar with navigating traditional systems or care related to schooling, behavioral and physical health, housing, community partnerships, etc. This individual must be skilled at identifying the right resources and skilled at developing and evaluating strong care plans that will provide greater stability for our young people to mobilize them to reach their full potential.

# CORE ACCOUNTABILITIES

- Lead the intake, discovery, and orientation process for young people enrolling with Found Village
  - Build community partnerships and establish strong relationships with providers and community agencies to ensure the needs of our young people are met as they arise
- Collaborate with the coaching team to assess needs of Found Village youth and design, develop, implement and evaluate a resource care plan
- Provide care coordination of key cases when multiple community partners are involved in support of coaches
- Work with young people and their coaches to support mobility efforts and resourcing needs
- Remove barriers to opportunity and create ease in accessing needed support and services
- Educate and support programming team around the community resources and support available
- Build a system of support that allows for more proactive support and care
- Use data to recommend changes and improvements and brings suggestions to the team
- Connect young people and volunteers with resources that alleviate barriers to self-efficacy, including housing, mental health, food, and supplies
- Identify, manage, and track available opportunities, resources, and services
- Support development and leadership of team of Resource Team Volunteers, interns, and collaborators, coaching them to execute strategy and facilitate resource and opportunities connections
- Promote an environment of safety and stability for young people that encourages healing, belonging, and relational interdependence
- Provide crisis support as needed
- Be part of the Found Village team and be constantly learning and growing!

# DESIRED TRAITS & QUALIFICATIONS

- Master's degree in social work or related field.
- 3+ years of experience working with children/youth
- Licensing to be able to supervise up-and-coming social workers
- Understand the importance of relationships in supporting youth to meet their full potential
- Have boundless hope for youth from hard places and relentlessly advocate for their needs
- Strong awareness of community resources, excel at building partnerships and have a proven track record of removing barriers to opportunity
- Skilled with needs assessment, situational analysis, action planning and goal setting
- Exceptional communicator (interpersonal, written) and active listener
- Strong collaborator who can facilitate a team to achieve a common goal
- Highly flexible and adaptable, comfortable in a growing organization that pivots when needed to optimize the work for our youth
- Creative problem solver with strong conflict-resolution skills
- Takes initiative and is tenacious about overcoming challenges
- Effective project manager very well organized, manages time and other resources well
- Familiar with Motivational Interviewing approach and techniques
- Strong PC skills, including proficiency with Microsoft Office Suite
- Enjoy working in a fun environment and focus on your mental health through positive selfcare activities
- Bonus: You are trauma-informed and have experience working with youth in the foster care system



# **OUR VALUES**

Found Village is a highly values-focused organization. Our entire team strives to live them every day!

## **Boundless Hope**

People are at the center of our work and their growth is our highest priority. We believe that all are inherently good and have the natural gifts and abilities to thrive. We have boundless hope regardless of a person's (young person, staff, family, volunteer, partner, etc.) circumstances or past. We speak to a person's potential, rather than focus on where they are right now.

### **Courageous Love**

We are kind, humble, compassionate and patient with ourselves and with others. We are fueled by our passion and commitment to serve others, and we act in loving and courageous ways towards all. We choose courage over comfort, knowing that growth and pushing through challenges often involves courage and discomfort. To help us grow individually and as an organization, we offer grace and we speak the truth, with love, and hold others accountable even when it's difficult.

# Safe Place, Safe People

We create environments where people feel safe and connected to us individually and to our community. Trusting relationships are foundational to our work. Our personal and organizational health is a priority.

### Spend It Well

We use our time, talents, and financial resources responsibly and effectively to serve the mission. We recognize and own our influence in moving the work forward. We are intentional in how we show up. We seek relevant data and resources to drive the best outcomes for the work.

### **Collaborative Community**

We activate the unique abilities of individuals and organizations. We value community over individualism. Realizing we do not have everything that a young person needs, we are humble in seeking out knowledge, help and support. We are a bridge to build connections and grow a young person's village

# WHY CHOOSE FOUND VILLAGE?

- Make an Impact!
- Join a Growing Organization
- Generous PTO
- Monthly Cell Phone Stipend
- Mileage Reimbursement
- Medical, Dental, & Vision Insurance
- Professional Development Budget
- Built-In Self-Care Days

# SEARCH TEAM



Hello Hire Talent Solutions is pleased to be leading this search for Found Village. Please contact Todd Markle with interest or any questions.



### Todd Markle (in)

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